



# PROVIDER ALERT

March 6, 2023

**Alert Summary:** This alert is to remind providers that Day Treatment will require prior authorization at the conclusion of the Public Health Emergency (PHE). Providers are permitted to submit authorization requests up to 14 days prior to the end of the PHE to avoid interruptions in member care.

Dear Provider,

Thank you for your continued resilience and excellent service to our members throughout the COVID-19 Public Health Emergency (PHE). The federal government has announced that the PHE will conclude on May 11, 2023. At the conclusion of the PHE, previously suspended prior authorization requirements will be reinstated.

What this means for providers is any current episodes of treatment for Day Treatment will need a current, approved authorization request to continue after May 11, 2023. Providers are permitted to submit service requests as early as April 28, 2023 to avoid interruptions in member care.

Service request forms can be found at [optumidaho.com](https://optumidaho.com) > For Network Providers > Forms. Providers are also encouraged to log into [providerexpress.com](https://providerexpress.com) to ensure that authorizations and notifications can be received.

For clinical authorization criteria and/or process questions, please visit [optumidaho.com](https://optumidaho.com) or call the Optum Provider Line at 855-202-0983 and select Option 1 for Clinical. For all other questions, please contact your provider relations advocate.

Thank you,

The Optum Idaho Team